

Highways Community Ranger visit – Barton Bendish – January 2024

From: Saddlebow Depot (saddlebowdepot@norfolk.gov.uk)

To: bartonbendishparishcouncil@aol.co.uk

Cc: brian.long.cllr@norfolk.gov.uk

Date: Friday, 24 November 2023 at 12:24 GMT

Highways Community Ranger visit – Barton Bendish – January 2024

Dear Parish Clerk

Our Streetscene Inspectors are due to visit **Barton Bendish** in **January 2024** if there is work identified for their attention. If you have any specific highway maintenance issues, we would be grateful for any information to ensure these issues are considered by the Inspector who will be taking account of maintenance needs of the road network in your area.

Our key concern is maintaining the safety of the road network. At this time of year, the following highway defects are generally our highest priority -

- **Potholes** – an accurate location and dimensions (including depth) really help us to judge their priority.
- **Regular incidences of Standing water** – location and area affected are important, in addition any knowledge of any features which may be blocked, does the ponding eventually clear over time, does this only occur during heavy rain. Recently heavy rainfalls and wash from fields has caused issues over which we sometimes have no control. We can clear gully pots and back ditches and grips within the highway boundary.
- **Mud on road** – this is a common occurrence in our rural community and will be a factor in particular during winter months. If this repeatedly affects highway users ability to travel, is not signed in advance or is simply left following farming activity, the most useful information is contact details of the responsible party. Be assured that this information is completely confidential, we will not disclose any details of an enquiry.

Other maintenance activities are listed below. These may be identified for action but will be lower priority and given a longer timescale for completion.

- **Side out a carriageway or footway** - where an encroachment of silt, verge growth or weeds etc. has reduced the width of the carriageway or footway.
- **Hedge/Tree/Vegetation Encroachments** – We will intervene where important signs are obstructed from view. Ideally, where encroachments exist we would contact the property owner so they may make their own arrangements at their own

expense. Any information leading to identifying who is responsible for a certain feature will both be treated in confidence and reduce the time taken for the issue to be addressed.

- **Damaged or dirty signs** – If a damaged sign has been recovered, details of where this can be collected will be appreciated.

Should you wish to add any work for consideration by the Inspector, please email these to saddlebowdepot@norfolk.gov.uk including **RANGER** and **YOUR PARISH NAME** in the subject title. Please provide as much information as possible including the exact location and specific concerns. We aim to provide feedback on the work which has been carried out during the visit this will follow within a few weeks. Please feel free to contact us at any time to discuss any maintenance questions or concerns you may have.

Thank you in advance for any information you can offer to assist with our service.

Kind regards

Tacita

Community & Environment Services, Community, Information & Learning

Dept: 0344 800 8020 / Text Relay: 18001 0344 800 8020

West Area Highway Operation, Poplar Avenue, Saddlebow, King's Lynn PE34 3AQ



Norfolk County Council



**I am hybrid working for the foreseeable future,
but we are operating our service as normal.**

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